

New York Relay. Connecting people to people... One call at a time!

TeleBraille Relay Service



711 or

800-662-1220 for English

877-662-4886 for Spanish

You can use a TeleBraille device or TTY with a large visual display to make relay calls. This service allows you to read the phone conversation in braille or in a large font size at a 15 WPM transmission speed. If desired, you may specify a different WPM transmission speed to the relay operator.

The relay operator reads aloud the message you typed to the other party, and then types what the other party says to you.

This service is designed for people who are DeafBlind or Deaf with Low Vision. This relay service is available in English-to-English and Spanish-to-Spanish.

The TRS Customer Profile allows you to store your relay call preferences and helps speed up call processing.

How Does Telebraille Relay Work?

Dial 711 (or 800-662-1220 for English or 877-662-4886 for Spanish) and the relay operator will answer with "New York Relay".

Type the area code and telephone number you wish to call and type "GA" ("Go Ahead"). The relay operator will dial the number and connect to the other party.

- 1 The other party listens and speaks. They say "GA" ("Go Ahead") to indicate that it is your turn to respond.
- 2 The relay operator conveys the other party's voiced message by typing it to you.
- 3 You read the other party's voiced message on your TeleBraille device or TTY with large visual display, and then type your response, which the relay operator reads aloud. Type "GA" ("Go Ahead") at end of each message. The "GA" indicates that it is the other party's turn to respond.



To conclude the call, type "GA to SK" ("Stop Keying") to indicate that you are ready to hang up.

For more information, visit nyrelay.com/telebraille